Cigna Healthcare Dental Oral Health Integration Program®

Savings for your patients

Research shows that a person's oral health may have an impact on his or her overall health. This may be especially true for people who have certain medical conditions. That is why Cigna Healthcare Dental offers reimbursement of copayments and coinsurance on certain dental procedures for patients with specific medical conditions.* We also offer guidance on behavioral issues that impact oral health.

What dental procedures do eligible patients receive savings on?

To determine the procedures for which your Cigna Healthcare Dental insured patients may qualify for a reimbursement of copayments or coinsurance, refer to the table below. Unless noted, dental plan age and frequency limitations apply.

Medical conditions (check mark indicates covered dental service[1])

Procedure	Heart Disease	Stroke	Diabetes	Pregnancy	Chronic Kidney Disease	Organ Transplants	Head & Neck Cancer Radiation	Rheumatoid Arthritis	Sjogren's Syndrome	Lupus	Parkinson's Disease	Amyotrophic Lateral Sclerosis (ALS)	Huntington's Disease	Opioid Misuse & Addiction
Periodontal Treatment & Maintenance[2] (D4341, D4342, D4910)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Periodontal Evaluation (D0180)				✓										
Oral Evaluation[3] (D0120, D0140, D0150)				✓										✓
Cleaning[4] (D1110)				✓										
Scaling in the presence of inflammation – Full Mouth[4] (D4346)				✓										
Palliative Treatment[5] (D9110)				✓										
Topical application of fluoride varnish[6] (D1206)					✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Topical application of fluoride[6] (D1208)					✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Sealants[6] (D1351)					✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Sealant Repair – per tooth[6] (D1353)					✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Caries arresting medicament application - per tooth[7] (D1354, D1355)					✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

1. Eligibility, reimbursement and coverage for eligible services are subject to plan year maximums.
2. Periodontal Treatment: Full mouth (four quadrants) within 24 months. Periodontal Maintenance: Two additional.
3. One additional evaluation.
4. One additional cleaning.
5. No limitations.
6. Age limits removed, all other limitations (including frequency limitations) apply.
7. Two Treatments per tooth per year.

Which of my patients are eligible to participate in the program?

Most Cigna Healthcare Dental patients are eligible for program participation, regardless of their medical carrier. **The only requirements are that they must have one of the medical conditions listed below *and* be registered for the program prior to receiving treatment**. The registered medical condition determines which expanded benefits are available to the patient. Your patients can confirm eligibility by calling customer service.

- Heart disease
- Pregnancy
- Head and neck cancer radiation
- Lupus
- Huntington's disease
- Stroke
- Chronic kidney disease
- Rheumatoid arthritis
- Parkinson's disease
- Opioid misuse and addiction
- Diabetes
- Organ transplants
- Sjogren's syndrome
- ALS

How do I know if my Cigna Healthcare Dental patient has registered?

When reviewing patient details on CignaforHCP.com, scroll to the "Plan Details" section and look for the "Dental Health Connect" heading, that when expanded, displays a link for "Oral Health Integration Program Details".* If both the Dental Health Connect heading and Oral Health Integration Program Details link appear, your Cigna Healthcare Dental patient has already registered for the program.

How do I get paid?

Follow the same procedure you normally would. Bill the patient according to his or her plan after performing the covered procedure. Bill the Cigna Dental Care® plan patients for their copay and the DPPO plan patients for their coinsurance. Provide your patient with an itemized receipt, as you usually do for any covered dental service you provide, then submit your claim to Cigna Healthcare Dental.

How does a patient get reimbursed?

Your patient must complete the online Cigna Healthcare Dental Oral Health Integration Program Registration Form on the myCigna® website/app or a paper form from either Cigna.com or by calling the number on their ID card and mail the completed form to Cigna Healthcare Dental at the address listed on the form. Once registered, your patient simply visits your office and pays the usual copayment or coinsurance amount for the covered procedure. Cigna Healthcare Dental will automatically send the reimbursement to the patient within 30 days.

Can I tell my patients about the program?

Yes, we encourage dentists to ask patients about their medical conditions to see if they are eligible for the program. We recommend that you refer Cigna Healthcare Dental patients to the myCigna app/website to register for the program and keep copies of the customer version of this flyer and the Cigna Healthcare Dental Oral Health Integration Program Registration Form so that you may provide them to eligible customers. You can find the flyer and registration form at CignaforHCP.com.

Questions? If you have any questions about the program, please talk to a Cigna Healthcare Dental representative by calling 1.800.88Cigna (1.800.882.4462).