

# CIGNA FOR HEALTH CARE PROFESSIONALS WEBSITE (CignaforHCP.com)

## Health Care Professional Directory

This eCourse explains how to:

- Search for a health care professional in the Cigna directory
- Find the most-requested directory information

**GO YOU**<sup>SM</sup>



# LOG IN

Log in to CignaforHCP.com.

The screenshot shows the login page for Cigna for Health Care Professionals. At the top left is the Cigna logo and a 'RESOURCES' icon. A search bar with the placeholder 'Enter Keyword' and a 'SEARCH RESOURCES' button is at the top right. A navigation bar contains 'LOGIN / REGISTER', 'LEARN HOW TO REGISTER', and 'SITE BENEFITS'. The main heading is 'Cigna for Health Care Professionals'. An information icon and text state: 'Don't worry, you're in the right place. We are redesigning the site with YOU in mind to help you save time and make your work easier. We think you'll like what you see. Stay tuned for more information! Remember to add this new website to your Favorites.' Below this are two input fields: 'User ID' and 'Password'. The 'User ID' field has a red error message: 'Enter your user ID.' A 'LOGIN' button is centered below the fields. Below the button are links for 'Forgot User ID' and 'Forgot Password'. Further down, there is a 'REGISTER NOW' button, a 'TEMPORARY ID' button, and a link 'What is a temporary ID?'. Two callout boxes are present: one pointing to the 'User ID' field with the text 'Enter your User ID and Password, then click LOGIN.' and another pointing to the 'REGISTER NOW' button with the text 'If you are not registered to use the website, click REGISTER NOW.' The footer includes the Cigna logo, links for 'Site Tour', 'Help', 'Contact Us', 'Disclaimer', and 'Privacy', the copyright notice '© 2012 CIGNA. All rights reserved.', and logos for 'informed on reform', 'Verizon Cybertrust Security', and 'CERTIFIED ENTERPRISE'.



# ACCESSING THE HEALTH CARE PROFESSIONAL DIRECTORY

The screenshot shows the Cigna dashboard with the following elements:

- Navigation icons: DASHBOARD, PATIENTS, CLAIMS, REMITTANCE REPORTS, **WORKING WITH CIGNA** (highlighted in red), and RESOURCES.
- Search filters: DASHBOARD, CLAIMS SEARCH, and PATIENT SEARCH.
- Alerts: 1 alert titled "Information Now Available for Patients with GWH-Cigna ID Cards".
- Buttons: FLAGGED PATIENTS and FLAGGED CLAIMS.
- Table: A table with columns for Patient ID, Date Flagged, Date of Birth, Patient Last Name, Patient First Name, and Coverage Status. A message overlay states: "Your dashboard is empty because you have no flagged patients. Learn how to get started."
- Useful Links: A sidebar menu with "Cigna HealthCare Professional Directory" (highlighted in red), GWH-Cigna HealthCare Professional Directory, Drug List, Policies & Procedures, and Precertification Policies.
- Footer: LATEST UPDATES and CUSTOMER SUPPORT.



# FIND A DOCTOR OR SERVICE

Although it's optional, we recommend that you first select a Cigna plan for which to search for a doctor or service. This will provide you with more refined search results.

Click **Select a plan for your search** and choose your patient's Cigna plan.


The screenshot shows the 'Find a Doctor or Service' web page. On the left is a 'CUSTOMER LOG IN' sidebar with a 'LOG IN' button. The main content area has a header 'Find a Doctor or Service' and a sub-header 'Directorio en Español'. Below this is a link 'Select a plan for your search (Recommended)' which is highlighted with a red box and pointed to by a callout box. Below the link are three search filters: 'Find a...' (a dropdown menu set to 'Person By Specialty'), 'Person by Specialty' (a text input field containing 'Gastroenterologist'), and 'Where?' (a text input field containing 'Hartford, CT'). A 'SEARCH' button is located at the bottom right of the search area.



# FIND A DOCTOR OR SERVICE

**SELECT A PLAN FOR YOUR SEARCH**

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**MEDICAL PLANS**


- Open Access Plus, OA plus, Choice Fund OA Plus
- Open Access Plus, OA plus, Choice Fund OA Plus *WITH* CareLink
- LocalPlus
- PPO, Choice Fund PPO
- Network, HMO, POS

Enter the Primary Customer's ZIP code: ?

Available HMO Network ?

Cigna HealthCare of Connecticut, Inc- HMO

All Medical Plans



**DENTAL PLANS**

- Cigna Dental care (HMO)
- Cigna Dental PPO or Cigna Dental EPO
- All Dental Plans

1. Choose a medical or dental plan.

2. If you choose a Network, HMO, or POS plan, enter the ZIP code, click **FIND NETWORKS**, and select a network.

3. Click **SELECT**.

# FIND A DOCTOR OR SERVICE

**Find a Doctor or Service**

[Directorio en Español](#)

Find out more about the doctors and services listed in the Cigna directory and [read important notices and disclosures](#) for your state.

**CUSTOMER LOG IN**

Log in to your myCigna account or Register to see:

- Your account information
- Cost estimates for doctors and medical services
- Quality of care ratings for doctors and hospitals

**LOG IN**

**REGISTER NOW**

**Select a plan for your search** (Recommended)  
See doctors and facilities that accept your plan, select a PCP, get PCP ID's, dentist office numbers, etc.

**Find a...**  
Person or place  
Person By Specialty

**Person by Specialty**  
PCP, OB-GYN, heart doctor  
Gastroenterologist

**Where?**  
Full Address OR City and State OR ZIP code  
Hartford, CT

**SEARCH**

1. Select the type of search.

Select Search Type  
Person By Specialty  
Person By Name  
Place By Type  
Place By Name

2. Complete the other search fields.

3. Click **SEARCH**.



# SEARCH RESULTS

## Search Results

You searched for: Gastroenterology | Near: Hartford, CT | We Found: 98 Doctors

Change | Selected Plan: Medical: HMO - Cigna HealthCare of Connecticut, Inc- HMO

[START OVER](#)

[LOG IN TO MYCIGNA](#)

Sort By: CIGNA Care Designation ▼

Print/ Save Results | View List | View Map

<div style="text-align: center; font-weight: bold; font-size: 1.2em;">98 Doctors</div> <p style="text-align: center; font-size: 0.8em;">Found In-Network</p> <p style="text-align: center; background-color: #0070C0; color: white; padding: 2px;">DISTANCE FROM</p> <p style="text-align: center;">HARTFORD, CT <small>(Change)</small></p> <div style="text-align: center; margin: 5px 0;"> <span style="font-size: 0.8em;">0</span> <span style="font-size: 0.8em;">5</span> <span style="font-size: 0.8em;">10</span> <span style="font-size: 0.8em;">25</span> <span style="font-size: 0.8em;">75</span> <span style="font-size: 0.8em;">150</span> <span style="font-size: 0.8em;">250</span> </div> <p style="text-align: center; font-size: 0.8em;">Distance: <span style="font-size: 0.8em;">»</span> 20 miles</p> <p style="text-align: center; background-color: #0070C0; color: white; padding: 2px;">CIGNA CARE DESIGNATION</p> <p style="text-align: center; font-size: 0.8em;">View CCD Only (44)</p> <p style="text-align: center; font-size: 0.8em;">View All (98)</p> <p style="text-align: center; background-color: #0070C0; color: white; padding: 2px;">ACCEPTING NEW PATIENTS</p> <p style="text-align: center; font-size: 0.8em;">Accepting Patients (92)</p> <p style="text-align: center; font-size: 0.8em;">View All (98)</p> <p style="text-align: center; font-size: 0.8em;">PRIMARY CARE PHYSICIANS</p> <p style="text-align: center; font-size: 0.8em;">SPECIALTY</p> <p style="text-align: center; font-size: 0.8em;">GENDER</p> <p style="text-align: center; font-size: 0.8em;">GROUP AFFILIATION</p> <p style="text-align: center; font-size: 0.8em;">ADDITIONAL LANGUAGE</p>	<p><b>Israel, Jonathan L, MD</b> 85 Seymour St #1000 Hartford, CT 06106 (860) 246-2571</p> <p style="font-size: 0.8em;">View all practice locations</p> <hr/> <p><b>Selden, Michael A, MD</b> 85 Seymour St #1000 Hartford, CT 06106 (860) 257-4131</p> <p style="font-size: 0.8em;">View all practice locations</p> <hr/> <p><b>Einstein, Michael M, MD</b> 85 Seymour St #1000 Hartford, CT 06106 (860) 246-2571</p> <p style="font-size: 0.8em;">View all practice locations</p> <hr/> <p><b>Swales, Colin T, MD, BA</b> 85 Seymour St #1000 Hartford, CT 06106 (860) 246-2571</p> <p style="border: 1px solid red; padding: 2px; font-size: 0.8em;">View all practice locations and PCP IDs</p>	<p style="font-size: 0.8em;">0.2 Miles <a href="#">View Map</a></p> <p><b>HMO NETWORKS ACCEPTED:</b></p> <p style="font-size: 0.8em;">Cigna ▶ Cigna HealthCare of Connecticut, Inc- HMO</p> <hr/> <p style="font-size: 0.8em;">0.2 Miles <a href="#">View Map</a></p> <p><b>HMO NETWORKS ACCEPTED:</b></p> <p style="font-size: 0.8em;">Cigna ▶ Cigna HealthCare of Connecticut, Inc- HMO</p> <hr/> <p style="font-size: 0.8em;">0.2 Miles <a href="#">View Map</a></p> <p><b>HMO NETWORKS ACCEPTED:</b></p> <p style="font-size: 0.8em;">Cigna ▶ Cigna HealthCare of Connecticut, Inc- HMO</p> <hr/> <p style="border: 1px solid red; padding: 2px; font-size: 0.8em;">HMO NETWORKS ACCEPTED:</p> <p style="font-size: 0.8em;">Cigna ▶ Cigna HealthCare of Connecticut, Inc- HMO</p>	<p style="font-size: 0.8em;">CIGNA Care Designation Quality Designations Specialty: Gastroenterology</p> <hr/> <p style="font-size: 0.8em;">CIGNA Care Designation Quality Designations Specialty: Gastroenterology</p> <hr/> <p style="font-size: 0.8em;">CIGNA Care Designation Quality Designations Specialty: Gastroenterology</p> <hr/> <p style="font-size: 0.8em;">CIGNA Care Designation Quality Designations Specialty: Gastroenterology  <a href="#">View Primary Care Physician Options</a></p>
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Search results can be refined using any of these criteria.

Sort result options:  
CIGNA Care Designation  
 Distance(Near to Far)  
 Name A-Z  
 Name Z-A

Click the name to see more details about this doctor.

View additional office locations and a map.

View the plans accepted.



# DOCTOR PROFILE DETAILS

## Search Results

**Einstein, Michael M, MD**

CIGNA Care Designation

[Start Over](#)

[BACK TO SEARCH RESULTS](#)

PROFILE
LOCATION & MAP
QUALITY RATINGS

### Profile

Choosing a doctor, whether it's for your primary care or for specific medical treatment, is a very important decision. The information provided is intended to help you make more informed choices about your health care. Get details about a doctor's experience and practice and a list of the hospitals and other places they may see patients. *Note: We are unable to evaluate some doctors for the Evidence Based Medicine quality designation because they don't treat enough patients for the chronic diseases or preventive care considered.*

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**Quality Designations :**

CIGNA CARE  
DESIGNATION

American Board  
of Medical  
Specialties

Group Board  
Certified

Evidence Based  
Medicine

[View Quality Details](#)

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EINSTEIN, MICHAEL M, MD DETAILS	
Specialty , Individual Board Certified	Gastroenterology , Certified
Gender	Male
Years in Practice	10
Medical Education	Mount Sinai School of Med City Univ-Ny, NY

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PRACTICE DETAILS	
Board Certified - Group	Yes
Affiliated Hospitals (where Doctor provides services)	<a href="#">Hartford Hospital</a>
Group Affiliations	Connecticut GI PC Hartford Hospital Professional Services
Plans Accepted	HMO LocalPlus OAP OAPC PPO

View the details in a doctor's profile, office location(s) and map, and quality ratings.

Click to return to your original search results.






# LOCATION & MAP DETAILS

## Search Results

Swales, Colin T, MD, BA

[Start Over](#)

 CIGNA Care Designation

[BACK TO SEARCH RESULTS](#)

[PROFILE](#)

[LOCATION & MAP](#)

[QUALITY RATINGS](#)

### Location(s)



85 Seymour St #1000, Hartford, CT, 06106

Phone: (860) 246-2571

HMO - Cigna HealthCare of Connecticut, Inc- HMO Network  
Accepting new patients

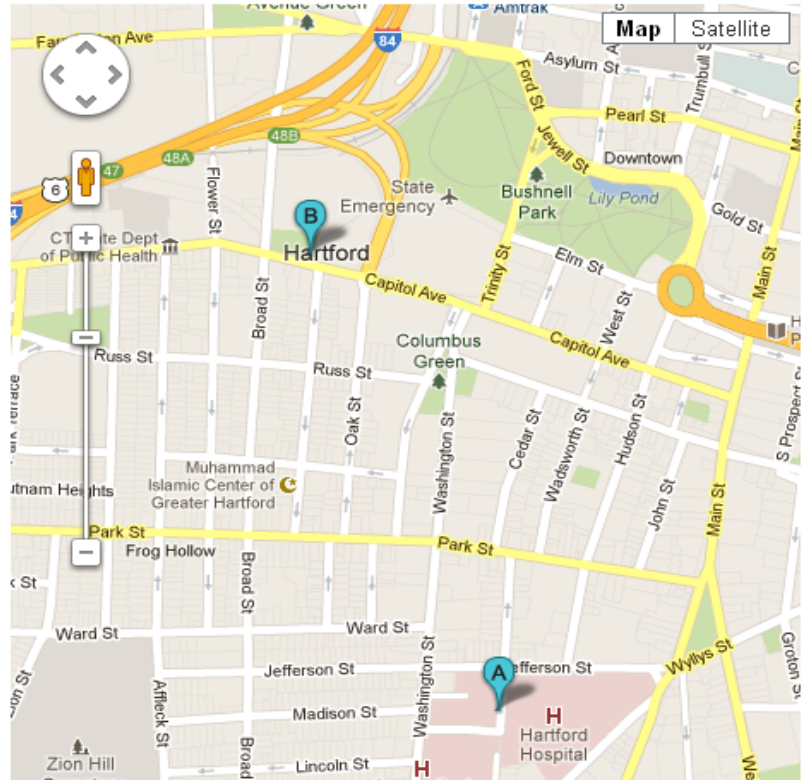


80 Seymour St, Hartford, CT, 06102

Phone: (860) 545-4219

HMO - Cigna HealthCare of Connecticut, Inc- HMO Network  
**Accepting new patients**

View whether the doctor is accepting new patients.



Congratulations!  
You've completed the  
Cigna for Health Care Professionals Website  
Health Care Professional Directory eCourse

Bookmark [CignaforHCP.com](http://CignaforHCP.com) today!

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