

# HOME HEALTH SERVICES

Offered by eviCore healthcare and other participating providers

Cigna offers a network of national ancillary providers to ensure convenient access to cost-effective, quality medical supplies and equipment in the home setting.

## Home health care services provided by eviCore

As of February 1, 2021, eviCore healthcare (eviCore) will manage home health care, durable medical equipment (DME), and home infusion therapy for Cigna commercial customers. eviCore has a national network of providers who offer these services.

eviCore will provide care coordination and manage the network, while Cigna will perform the clinical coverage review for services that require precertification. To access the list of services that require precertification, go to the Cigna for Health Care Professionals website ([CignaforHCP.com](https://CignaforHCP.com)) > Precertification process: Learn what services require precertification > [complete list of services](#).

The following information outlines the highlights of the eviCore program. On the other side of this flyer, you can find information about providers who perform in-home medical services not offered by eviCore.

Services provided by eviCore	Examples
DME	Beds, wheelchairs, walkers, and scooters
Enteral nutrition	Pumps and enteral nutritional support
Home health care	Nursing, therapies, social work, and home health aides
Home infusion therapy*	Anti-infective therapy, total parenteral nutrition, pain management, inotropic therapies, immune globulin, enzyme replacement, and REMICADE®
Medical supplies	Disposable health care supplies, including bandages, catheters, diabetes testing kits, blood glucose meters, and wound care, ostomy, and incontinence supplies
Other specialty services	Insulin pumps and supplies, wound vacuums and supplies, and breast pumps
Respiratory equipment	Oxygen, continuous positive airway pressure equipment, and ventilators

\*For specialty home infusion, contact Accredo, a Cigna specialty pharmacy, or another participating specialty pharmacy.

## Service coordination

To order these services for your patients with Cigna-administered coverage, contact a participating provider. To find a participating provider, call eviCore at **800.298.4806** or go to [Cigna.com](https://Cigna.com) > [Find a Doctor, Dentist or Facility](#).

Together, all the way.®



## Other services provided in the home

In addition to home delivery options, we also have a network of participating providers that can perform medical services in your patient's home.

## Cardiology devices and equipment

Heart monitoring equipment and services, including arrhythmia monitors, Holter monitors, and digital and wireless monitoring.

Advanced Cardiac Monitoring, Inc.	800.445.0272
Bardy Diagnostics, Inc. dba BDx Solutions, Inc.	281.453.2100
CardioLabs, Inc.	800.304.1098
CardioNet, Inc. (BioTelemetry, Inc.)	866.426.4402
iRhythm Technologies	888.693.2401
Lifewatch, Inc. (BioTelemetry, Inc.)	877.774.9846
Pacemaker Monitoring Center, Inc. dba Cardiac Monitoring Center	800.399.8622
Preventice Services, LLC	888.747.1442
Remote Cardiac Services	877.640.9587
ZOLL LifeVest Holdings	800.543.3267

## Compression garments

Compression (tight-fitting) clothing for all body areas, used to help post-surgery healing and improve circulation.

Electromed	952.758.9299
Luna Medical, Inc.	800.380.4339

## External prosthetics and orthotics

Artificial devices (prosthetics) to replace body parts, such as arms and legs, braces and slings, and other types of support (orthotics) to help with healing, pain relief, or physical movement.

DJO, LLC	800.336.6569
Linkia	877.754.6542

## International normalized ratio (INR) services

Rapid diagnostic test to measure clotting time for patients using blood thinners.

Alere Home Monitoring, Inc. dba Acelis Connected Health Services	800.563.5801
Cardionet, Inc. (BioTelemetry, Inc.)	866.426.4402
mdINR	800.877.4910

## Replacement hearing aid batteries

Replacement batteries for digital and digitally programmable analog hearing aids.

Amplifon Hearing Health Care	888.669.2175
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## Fetal monitoring services

Use of electronic devices to check a baby's heartbeat before and during childbirth, electronic fetal monitoring (EFM), fetal stress tests, and baby heartbeat monitors.

Healthy Connections Home Care Services, Inc.	888.304.1800
Optum Women's and Children's Health LLC	800.950.3963