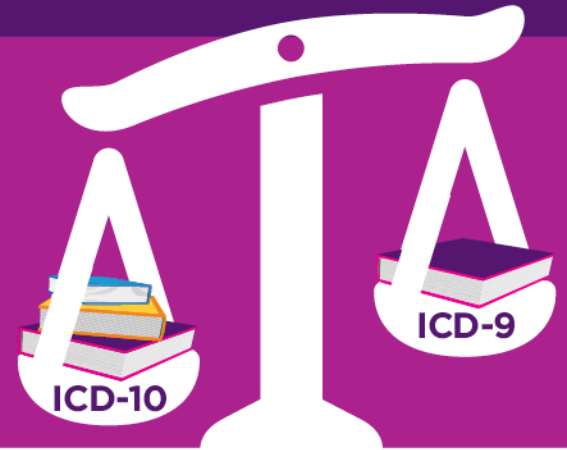


# READY, SET, SWITCH

Know your ICD-10 codes



ICD-10 test evidence review  
April 2015

Cigna's Information Protection policy prohibits the use of client, customer, and health care professional production data for testing.



# ICD-10 TEST EVIDENCE REVIEW

## Introduction

The purpose of this presentation is to give health care professionals detailed information about the episodes of care testing that was done by Cigna.

## Episodes of care testing methodology

We have created multi-claim scenarios that can be easily understood and interpreted by both internal and external stakeholders. These episodes of care represent the most common claim situations, as well as the areas of most interest to Cigna and our trading partners, vendors, and major clearinghouses.



## EPISODE OF CARE 3: POLLY PREVENTIVE

**Testing purpose:** Validate claims will be processed the same in ICD-9 and ICD-10

ICD-10 test compliance date: 09/01/2014

**Test script 1:** Over 50 colonoscopy – preoperative office visit

**Test script 2:** Over 50 colonoscopy at a clinic

**Test script 3:** Over 50 colonoscopy surgery

**Test script 4:** Mammogram

**Test script 5:** Mammogram interpretation



## EPISODE OF CARE 3: POLLY PREVENTIVE (CONT.)

**Testing purpose: Validate claims will be processed the same in ICD-9 and ICD-10**

ICD-10 test compliance date: 09/01/2014

Patient/benefit plan	
Gender:	Female
Date of birth:	12/18/1963
Relationship:	Spouse
Deductible:	\$200 per year in network
Out-of-pocket maximum:	\$1,000 per year in network
Coinsurance:	90%
Preventive care:	100%

Claim	Test script IDs	Description	Business processes tested
1	P10582_ICD10_EoC_3.0.1a (ICD-9 claim) P10582_ICD10_EoC_3.0.1b (ICD-10 claim)	Over 50 colonoscopy – preoperative office visit	Claim intake Benefit plan and copay Pricing (same for 9 and 10) EOB and EOP generation
2	P10582_ICD10_EoC_3.0.2a (ICD-9 claim) P10582_ICD10_EoC_3.0.2b (ICD-10 claim)	Over 50 colonoscopy at clinic	Claim intake Benefit plan and copay Pricing (same for 9 and 10) EOB/EOP generation
3	P10582_ICD10_EoC_3.0.3a (ICD-9 claim) P10582_ICD10_EoC_3.0.3b (ICD-10 claim)	Over 50 colonoscopy surgery claim	Claim intake Benefit plan and copay DRG pricing (same for 9 and 10) EOB and EOP Generation
4	P10582_ICD10_EoC_3.0.4a (ICD-9 claim) P10582_ICD10_EoC_3.0.4b (ICD-10 claim)	Mammogram claim	Claim Intake Benefit plan and copay Pricing (same for 9 and 10) EOB and EOP generation
5	P10582_ICD10_EoC_3.0.5a (ICD-9 claim) P10582_ICD10_EoC_3.0.5b (ICD-10 claim)	Mammogram interpretation claim	Claim intake Benefit plan and copay Pricing (same for 9 and 10) EOB and EOP generation



## EPISODE OF CARE 3: POLLY PREVENTIVE (CONT.)

### Test script 1: Over 50 colonoscopy – preoperative office visit

Claim type	
<b>Description:</b>	Outpatient professional claim for preoperative office visit for colonoscopy
<b>Expected result:</b>	Gateway/claim engine accepts the claim based on date of service compared against the ICD compliance date
	Claim shows field expansion to support ICD-10
	Claim processes cleanly and all relevant codes are present on the claim
	Claim payment is the same for both ICD-9 and ICD-10 coded claims
	\$0 patient liability for this preventive service
	\$173.37 is paid to the health care professional

Health care professional and contract	
<b>Provider type:</b>	Practitioner-gastroenterologist
<b>Contract type:</b>	Fee for service
<b>Discount:</b>	N/A

Fee schedule for claim lines	
Code	Allowed amount
99396	\$173.37

Claim data (both claims)	
<b>Claim type:</b>	Outpatient professional
<b>Point of service:</b>	Office (11)
<b>Non-ICD codes:</b>	99396 (CPT) – 40-64 years
<b>Billed charges:</b>	\$269.00
<b>Allowable charges:</b>	\$173.37

	ICD-9 claim details	ICD-10 claim details
<b>Test script ID</b>	P10582_ICD10_EoC_3.0.1a	P10582_ICD10_EoC_3.0.1b
<b>ICD diagnosis code</b>	V708	Z008
<b>Date of service</b>	08/20/2014	09/10/2014



# EPISODE OF CARE 3: POLLY PREVENTIVE (CONT.)

## Explanation of benefits

### Test script 1:

Over 50 colonoscopy –  
preoperative office visit



## ICD-9 claim

Claim received for POLLY P INA-PREVENTIVE  
Reference # 7681501390002  
ID 201412123 0011

### Claim detail

CIGNA received this claim on January 13, 2015 and processed it on January 13, 2015.

Service dates	Type of service	Amount billed	Discount	Amount not covered	Covered amount	Copay/ Deductible	What CIGNA plan paid	% paid	Coinsurance*	See notes
GARY ICD-GASTROENTE MBBS, Reference # 7681501390002										
08/20/14	PHYSICIAN	269.00	0.00	95.63	173.37	0.00	173.37	100	0.00	A0
Total		\$269.00	\$0.00	\$95.63	\$173.37	\$0.00	\$173.37		\$0.00	

\* After you have met your deductible, the costs of covered expenses are shared by you and your health plan.  
The percentage of covered expenses you are responsible for is called coinsurance.



## ICD-10 claim

Claim received for POLLY P ITA-PREVENTIVE  
Reference # 7681501390001  
ID 201412123 0011

### Claim detail

CIGNA received this claim on January 13, 2015 and processed it on January 13, 2015.

Service dates	Type of service	Amount billed	Discount	Amount not covered	Covered amount	Copay/ Deductible	What CIGNA plan paid	% paid	Coinsurance*	See notes
GARY ICD-GASTROENTE MBBS, Reference # 7681501390001										
09/10/14	PHYSICIAN	269.00	0.00	95.63	173.37	0.00	173.37	100	0.00	A0
Total		\$269.00	\$0.00	\$95.63	\$173.37	\$0.00	\$173.37		\$0.00	

\* After you have met your deductible, the costs of covered expenses are shared by you and your health plan.  
The percentage of covered expenses you are responsible for is called coinsurance.



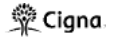
# EPISODE OF CARE 3: POLLY PREVENTIVE (CONT.)

## Explanation of payment

### Test script 1:

Over 50 colonoscopy – preoperative office visit

#### Explanation of Direct Deposit Activity Report



Provider Number 201412123 0011		Provider Name GARY ICD-GASTROENTE MBBS							Date Created 01/13/2015		THIS IS NOT A BILL- Retain for Your Records					Page 1
Line	Procedure Date	Procedure Code	Adjusted Procedure Code	Billed Amount	Adjusted Procedure Code Amount	Allowed Amount	Not Covered/ Discount	Deduct/Copay Amount	Coinsurance Amount	DRG / Per Diem Type	DRG / Per Diem Number	DRG/Per Diem Amount Billed	DRG/Per Diem Benefit Amount	Plan Benefit	See Note	
Reminder: A coverage determination, prior authorization, or certification that is made prior to a service being performed is not a promise to pay for the service at any particular rate or amount. The patient's summary plan description governs amount payable, as every claim submitted is subject to all plan provisions, including, but not limited to, eligibility requirements, exclusions, limitations, and applicable state mandates.																
1	PATIENT NAME: POLLY P INA-PREVENTIVE															

ICD-9  
claim

ICD-10  
claim



## EPISODE OF CARE 3: POLLY PREVENTIVE (CONT.)

Inbound 837 x 12 record

### Test script 1:

Over 50 colonoscopy – preoperative office visit

ICD-9	ICD-10
HL*1**20*1~ NM1*85*2*ICD-GASTROENTE MBBS GARY*****XX*1003009150~ N3*1003 BILLINGS AVENUE~ N4*NEW YORK*NY*000010003~ REF*EI*201412123~ HL*2*1*22*0~ SBR*P*18*1502023*****15~ NM1*IL*1*INA- PREVENTIVE*POLLY****MI*U93031569~ N3*1009 PROTECTION PLACE~ N4*NEW YORK*NY*000010003~ DMG*D8*19630819*F~ REF*SY*915021936~ NM1*PR*2*CIGNA*****PI*029053964~ CLM*CYC1_ICD_3A_P0113*269***11:B:1*Y*C*Y*Y~ REF*D9*CYC1_ICD_3A_P0113~ HI*BK:V708~ LX*1~ SV1*HC:99396*269*UN*11***1~ DTP*472*D8*20140820~ SE*25*0005~ GE*6*1~ IEA*1*000000001~	HL*1**20*1~ NM1*85*2*ICD-GASTROENTE MBBS GARY*****XX*1003009150~ N3*1003 BILLINGS AVENUE~ N4*NEW YORK*NY*000010003~ REF*EI*201412123~ HL*2*1*22*0~ SBR*P*18*1502023*****15~ NM1*IL*1*ITA- PREVENTIVE*POLLY****MI*U93031570~ N3*1010 PROTECTION PLACE~ N4*NEW YORK*NY*000010003~ DMG*D8*19631218*F~ REF*SY*915021937~ NM1*PR*2*CIGNA*****PI*029053964~ CLM*CYC1_ICD_3B_P0113*269***11:B:1*Y*C*Y*Y~ REF*D9*CYC1_ICD_3B_P0113~ HI*ABK:Z008~ LX*1~ SV1*HC:99396*269*UN*11***1~ DTP*472*D8*20140910~ SE*25*0006~ GE*6*1~ IEA*1*000000001~



# EPISODE OF CARE 3: POLLY PREVENTIVE (CONT.)

## Test script 2: Over 50 colonoscopy at a clinic

Claim type	
<b>Description:</b>	Outpatient institutional claim for colonoscopy at a clinic
<b>Expected result:</b>	Gateway/claim engine accepts the claim based on date of service compared against the ICD compliance date
	Claim shows field expansion to support ICD-10
	Claim processes cleanly and all relevant codes are present on the claim
	Claim payment is the same for both ICD-9 and ICD-10 coded claims
	\$0 patient liability for this preventive service
	\$4,000.78 is paid to the health care professional

Health care professional and contract	
<b>Provider type:</b>	Facility-clinic
<b>Contract type:</b>	Fee for service
<b>Discount:</b>	N/A

Fee schedule for claim lines	
Code	Allowed amount
45378	\$4,000.78

Claim data (both claims)	
<b>Claim type:</b>	Outpatient institutional
<b>Type of bill:</b>	131 – Hospital, outpatient, admit through discharge
<b>Non-ICD codes:</b>	45378 (CPT) – Colonoscopy, flexible, proximal to splenic flexure; diagnostic SG – <i>Ambulatory surgical center (ASC)</i>
<b>Billed charges:</b>	\$4,500.00
<b>Allowable charges:</b>	\$4,000.78

	ICD-9 claim details	ICD-10 claim details
<b>Test script ID</b>	P10582_ICD10_EoC_3.0.2a	P10582_ICD10_EoC_3.0.2b
<b>ICD diagnosis code</b>	V7651	Z1211
<b>Date of service</b>	08/22/2014	09/12/2014



# EPISODE OF CARE 3: POLLY PREVENTIVE (CONT.)

## Explanation of benefits

### Test script 2:

Over 50 colonoscopy at a clinic



## ICD-9 claim

Claim received for POLLY P INA-PREVENTIVE  
Reference # 7681501390004  
ID 201412123 0002

### Claim detail

CIGNA received this claim on January 14, 2015 and processed it on January 14, 2015.

Service dates	Type of service	Amount billed	Discount	Amount not covered	Covered amount	Copay/Deductible	What CIGNA plan paid	% paid	Coinsurance*	See notes
ICD ASC CLINIC, Reference # 7681501390004										
08/22/14	FACILITY CHARGES	4,500.00	0.00	499.22	4,000.78	0.00	4,000.78	100	0.00	A0
Total		\$4,500.00	\$0.00	\$499.22	\$4,000.78	\$0.00	\$4,000.78		\$0.00	

\* After you have met your deductible, the costs of covered expenses are shared by you and your health plan.  
The percentage of covered expenses you are responsible for is called coinsurance.



## ICD-10 claim

Claim received for POLLY P ITA-PREVENTIVE  
Reference # 7681501390003  
ID 201412123 0002

### Claim detail

CIGNA received this claim on January 14, 2015 and processed it on January 14, 2015.

Service dates	Type of service	Amount billed	Discount	Amount not covered	Covered amount	Copay/Deductible	What CIGNA plan paid	% paid	Coinsurance*	See notes
ICD ASC CLINIC, Reference # 7681501390003										
09/12/14	FACILITY CHARGES	4,500.00	0.00	499.22	4,000.78	0.00	4,000.78	100	0.00	A0
Total		\$4,500.00	\$0.00	\$499.22	\$4,000.78	\$0.00	\$4,000.78		\$0.00	

\* After you have met your deductible, the costs of covered expenses are shared by you and your health plan.  
The percentage of covered expenses you are responsible for is called coinsurance.



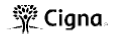
# EPISODE OF CARE 3: POLLY PREVENTIVE (CONT.)

## Explanation of payment

### Test script 2:

Over 50 colonoscopy at a clinic

#### Explanation of Direct Deposit Activity Report



Provider Number 201412123 0002		Provider Name ICD ASC CLINIC							Date Created 01/14/2015		THIS IS NOT A BILL- Retain for Your Records				Page 1	
Line	Procedure Date	Procedure Code	Adjusted Procedure Code	Billed Amount	Adjusted Procedure Code Amount	Allowed Amount	Not Covered/ Discount	Deduct/Copay Amount	Coinsurance Amount	DRG / Per Diem Type	DRG / Per Diem Number	DRG/Per Diem Amount Billed	DRG/Per Diem Benefit Amount	Plan Benefit	See Note	
Reminder: A coverage determination, prior authorization, or certification that is made prior to a service being performed is not a promise to pay for the service at any particular rate or amount. The patient's summary plan description governs amount payable, as every claim submitted is subject to all plan provisions, including, but not limited to, eligibility requirements, exclusions, limitations, and applicable state mandates.																
1	PATIENT NAME: POLLY P INA-PREVENTIVE      PATIENT#: CYC1_ICD_3.0.2A_I0114      OPERATION LOCATION/GROUP# 41962-9-1502023      RECEIVE DATE: 01/14/2015      PROCESS DATE: 01/14															
	MEMBER NAME: PHILIP P INA-PREVENTIVE      SUBSCRIBER#: U93031569      REF#: 7681501390004      CHECK#: 00400010229															
	08222014	00490		4500.00		4000.78	499.22					0.00	0.00	4000.78	A0	
	TOTAL			4500.00		4000.78	499.22									
	BALANCE.....				\$0.00											
PAYMENT OF \$4,000.78 TO ICD ASC CLINIC																
PPS RRE																
2	PATIENT NAME: POLLY P ITA-PREVENTIVE      PATIENT#: CYC1_ICD_3.0.2B_I0114      OPERATION LOCATION/GROUP# 41962-9-1502023      RECEIVE DATE: 01/14/2015      PROCESS DATE: 01/14															
	MEMBER NAME: PHILIP P ITA-PREVENTIVE      SUBSCRIBER#: U93031570      REF#: 7681501390003      CHECK#: 00400010230															
	09122014	00490		4500.00		4000.78	499.22					0.00	0.00	4000.78	A0	
	TOTAL			4500.00		4000.78	499.22									
	BALANCE.....				\$0.00											
VIEW ELIGIBILITY, BENEFITS, AND CLAIM DETAILS AND GET PRECERTIFICATION ANSWERS FAST AT THE CIGNA FOR HEALTH CARE PROFESSIONALS WEBSITE (WWW.CIGNA.FORHCP.COM)																
PAYMENT OF \$4,000.78 TO ICD ASC CLINIC																

ICD-9  
claim

ICD-10  
claim



## EPISODE OF CARE 3: POLLY PREVENTIVE (CONT.)

Inbound 837 x 12 record

### Test script 2:

Over 50 colonoscopy at a clinic

ICD-9	ICD-10
HL*1**20*1~ NM1*85*2*ICD ASC CLINIC*****XX*1003086273~ N3*8003 BILLINGS AVENUE~ N4*New York*NY*100030000~ REF*EI*201412123~ HL*2*1*22*0~ SBR*P*18*1502023*****15~ NM1*IL*1*INA- PREVENTIVE*POLLY*P***MI*U93031569~ N3*1009 PROTECTION PLACE~ N4*New York*NY*100030000~ DMG*D8*19630819*F~ REF*SY*915021936~ NM1*PR*2*CIGNA*****PI*029053964~ CLM*CYC1_ICD_3.0.2A_I0114*4500***13:A:1**C*Y* Y~ DTP*434*RD8*20140822-20140822~ CL1*1*7*30~ REF*D9*CYC1ICD3.0.2A_I0114~ HI*BK:V7651~ LX*1~ SV2*0490*HC:45378:SG*4500*UN*1~ DTP*472*D8*20140822~ SE*27*0003~ GE*4*1~ IEA*1*000000001~	HL*1**20*1~ NM1*85*2*ICD ASC CLINIC*****XX*1003086273~ N3*8003 BILLINGS AVENUE~ N4*New York*NY*100030000~ REF*EI*201412123~ HL*2*1*22*0~ SBR*P*18*1502023*****15~ NM1*IL*1*INA- PREVENTIVE*POLLY*P***MI*U93031570~ N3*1010 PROTECTION PLACE~ N4*New York*NY*100030000~ DMG*D8*19631218*F~ REF*SY*915021937~ NM1*PR*2*CIGNA*****PI*029053964~ CLM*CYC1_ICD_3.0.2B_I0114*4500***13:A:1**C*Y* Y~ DTP*434*RD8*20140912-20140912~ CL1*1*7*30~ REF*D9*CYC1ICD3.0.2B_I0114~ HI*ABK:Z1211~ LX*1~ SV2*0490*HC:45378:SG*4500*UN*1~ DTP*472*D8*20140912~ SE*27*0004~ GE*4*1~ IEA*1*000000001~

# EPISODE OF CARE 3: POLLY PREVENTIVE (CONT.)

## Test script 3: Over 50 colonoscopy surgery

Claim type	
<b>Description:</b>	Outpatient professional claim for surgeon charges for colonoscopy
<b>Expected result:</b>	Gateway/claim engine accepts the claim based on date of service compared against the ICD compliance date
	Claim shows field expansion to support ICD-10
	Claim processes cleanly and all relevant codes are present on the claim
	Claim payment is the same for both ICD-9 and ICD-10 coded claims
	\$0 patient liability for this preventive service
	\$354.40 is paid to the health care professional

Health care professional and contract	
<b>Provider type:</b>	Practitioner-gastroenterologist
<b>Contract type:</b>	Fee for service
<b>Discount:</b>	N/A

Fee schedule for claim lines	
Code	Allowed amount
45378	\$354.40

Claim data (both claims)	
<b>Claim type:</b>	Outpatient professional
<b>Point of service:</b>	24 – Ambulatory surgical center (ASC)
<b>Non-ICD codes:</b>	45378 (CPT) – Colonoscopy, flexible, proximal to splenic flexure; diagnostic SG – <i>Ambulatory surgical center (ASC)</i>
<b>Billed charges:</b>	\$1,105.00
<b>Allowable charges:</b>	\$ 354.40

	ICD-9 claim details	ICD-10 claim details
<b>Test script ID</b>	P10582_ICD10_EoC_3.0.3a	P10582_ICD10_EoC_3.0.3b
<b>ICD diagnosis code</b>	V7651	Z1211
<b>Date of service</b>	08/22/2014	09/12/2014

# EPISODE OF CARE 3: POLLY PREVENTIVE (CONT.)

## Explanation of benefits

### Test script 3:

Over 50 colonoscopy surgery



## ICD-9 claim

Claim received for POLLY P INA-PREVENTIVE  
Reference # 7681501590002  
ID 201412123 0011

### Claim detail

CIGNA received this claim on January 15, 2015 and processed it on January 15, 2015.

Service dates	Type of service	Amount billed	Discount	Amount not covered	Covered amount	Copay/Deductible	What CIGNA plan paid	% paid	Coinsurance*	See notes
GARY ICD-GASTROENTE MBBS, Reference # 7681501590002										
08/22/14	FACILITY CHARGES	1,105.00	0.00	750.60	354.40	0.00	354.40	100	0.00	A0
Total		\$1,105.00	\$0.00	\$750.60	\$354.40	\$0.00	\$354.40		\$0.00	

\* After you have met your deductible, the costs of covered expenses are shared by you and your health plan.  
The percentage of covered expenses you are responsible for is called coinsurance.



## ICD-10 claim

Claim received for POLLY P ITA-PREVENTIVE  
Reference # 7681501590001  
ID 201412123 0011

### Claim detail

CIGNA received this claim on January 15, 2015 and processed it on January 15, 2015.

Service dates	Type of service	Amount billed	Discount	Amount not covered	Covered amount	Copay/Deductible	What CIGNA plan paid	% paid	Coinsurance*	See notes
GARY ICD-GASTROENTE MBBS, Reference # 7681501590001										
09/12/14	FACILITY CHARGES	1,105.00	0.00	750.60	354.40	0.00	354.40	100	0.00	A0
Total		\$1,105.00	\$0.00	\$750.60	\$354.40	\$0.00	\$354.40		\$0.00	

\* After you have met your deductible, the costs of covered expenses are shared by you and your health plan.  
The percentage of covered expenses you are responsible for is called coinsurance.



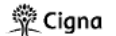
# EPISODE OF CARE 3: POLLY PREVENTIVE (CONT.)

## Explanation of payment

### Test script 3:

Over 50 colonoscopy surgery

#### Explanation of Direct Deposit Activity Report



Provider Number 201412123 0011		Provider Name GARY ICD-GASTROENTE MBBS							Date Created 01/15/2015		THIS IS NOT A BILL- Retain for Your Records				Page 1
Line	Procedure Date	Procedure Code	Adjusted Procedure Code	Billed Amount	Adjusted Procedure Code Amount	Allowed Amount	Not Covered/ Discount	Deduct/Copay Amount	Coinsurance Amount	DRG / Per Diem Type	DRG / Per Diem Number	DRG/Per Diem Amount Billed	DRG/Per Diem Benefit Amount	Plan Benefit	See Note
Reminder: A coverage determination, prior authorization, or certification that is made prior to a service being performed is not a promise to pay for the service at any particular rate or amount. The patient's summary plan description governs amount payable, as every claim submitted is subject to all plan provisions, including, but not limited to, eligibility requirements, exclusions, limitations, and applicable state mandates.															
1	PATIENT NAME: POLLY P INA-PREVENTIVE		PATIENT#: CYCLES_3.0.3A_PO115		OPERATION LOCATION/GROUP# 41962-9-1502023 RECEIVE DATE: 01/15/2015 PROCESS DATE: 01/15										
	MEMBER NAME: PHILIP P INA-PREVENTIVE		SUBSCRIBER#: U93031569		REF#: 7681501590002		CHECK#: 00400010238								
	08222014	45378		1105.00		354.40	750.60					0.00	0.00	354.40	A0
	TOTAL			1105.00		354.40	750.60							354.40	
BALANCE.....				\$0.00											
PAYMENT OF \$354.40 TO GARY ICD-GASTROENTE MBBS															
PPS RRE															
2	PATIENT NAME: POLLY P ITA-PREVENTIVE		PATIENT#: CYCLES_3.0.3B_PO115		OPERATION LOCATION/GROUP# 41962-9-1502023 RECEIVE DATE: 01/15/2015 PROCESS DATE: 01/15										
	MEMBER NAME: PHILIP P ITA-PREVENTIVE		SUBSCRIBER#: U93031570		REF#: 7681501590001		CHECK#: 00400010239								
	09122014	45378		1105.00		354.40	750.60					0.00	0.00	354.40	A0
	TOTAL			1105.00		354.40	750.60							354.40	
BALANCE.....				\$0.00											
VIEW ELIGIBILITY, BENEFITS, AND CLAIM DETAILS AND GET PRECERTIFICATION ANSWERS FAST AT THE CIGNA FOR HEALTH CARE PROFESSIONALS WEBSITE (WWW.CIGNA.FORHCP.COM)															
PAYMENT OF \$354.40 TO GARY ICD-GASTROENTE MBBS															
PPS RRE															

ICD-9  
claim

ICD-10  
claim



## EPISODE OF CARE 3: POLLY PREVENTIVE (CONT.)

Inbound 837 x 12 record

**Test script 3:**

Over 50 colonoscopy surgery

ICD-9	ICD-10
HL*1**20*1~ NM1*85*1*ICD-GASTROENTE MBBS*GARY*****XX*1003009150~ N3*1003 BILLINGS AVENUE~ N4*New York*NY*100030000~ REF*EI*201412123~ HL*2*1*22*0~ SBR*P*18*1502023*****15~ NM1*IL*1*INA- PREVENTIVE*POLLY*P***MI*U93031569~ N3*1009 PROTECTION PLACE~ N4*New York*NY*100030000~ DMG*D8*19630819*F~ REF*SY*915021936~ NM1*PR*2*CIGNA*****PI*029053964~ CLM*CYCLE3_3.0.3A_P0115*1105***24:B:1*Y*C*Y*Y~ REF*D9*CYCLE3_3.0.3A_P0115~ HI*BK:V7651~ LX*1~ SV1*HC:45378:SG*1105*UN*1***1~ DTP*472*D8*20140822~ SE*25*0001~ GE*8*1~ IEA*1*000000001~	HL*1**20*1~ NM1*85*1*ICD-GASTROENTE MBBS*GARY*****XX*1003009150~ N3*1003 BILLINGS AVENUE~ N4*New York*NY*100030000~ REF*EI*201412123~ HL*2*1*22*0~ SBR*P*18*1502023*****15~ NM1*IL*1*ITA- PREVENTIVE*POLLY*P***MI*U93031570~ N3*1010 PROTECTION PLACE~ N4*New York*NY*100030000~ DMG*D8*19631218*F~ REF*SY*915021937~ NM1*PR*2*CIGNA*****PI*029053964~ CLM*CYCLE3_3.0.3B_P0115*1105***24:B:1*Y*C*Y*Y ~ REF*D9*CYCLE3_3.0.3B_P0115~ HI*ABK:Z1211~ LX*1~ SV1*HC:45378:SG*1105*UN*1***1~ DTP*472*D8*20140912~ SE*25*0002~ GE*8*1~ IEA*1*000000001~



# EPISODE OF CARE 3: POLLY PREVENTIVE (CONT.)

## Test script 4: Mammogram

Claim type	
<b>Description:</b>	Outpatient institutional claim for mammogram screening
<b>Expected result:</b>	Gateway/claim engine accepts the claim based on date of service compared against the ICD compliance date
	Claim shows field expansion to support ICD-10
	Claim processes cleanly and all relevant codes are present on the claim
	Claim payment is the same for both ICD-9 and ICD-10 coded claims
	\$0 patient liability for this preventive service
	\$212.50 is paid to the health care professional

Health care professional and contract	
<b>Provider type:</b>	Facility-hospital
<b>Contract type:</b>	Percent of charges
<b>Discount:</b>	N/A

Fee schedule for claim lines	
Code	Allowed amount
77057	\$212.50

Claim data (both claims)	
<b>Claim type:</b>	Outpatient institutional
<b>Type of Bill:</b>	131 – Hospital, outpatient, admit through discharge
<b>Non-ICD codes:</b>	77057 – Screening mammography, bilateral technical component (TC)
<b>Billed charges:</b>	\$250.00
<b>Allowable charges:</b>	\$212.50

	ICD-9 claim details	ICD-10 claim details
<b>Test script ID</b>	P10582_ICD10_EoC_3.0.4a	P10582_ICD10_EoC_3.0.4b
<b>ICD diagnosis code</b>	V7612	Z1231
<b>Date of service</b>	08/26/2014	09/16/2014

# EPISODE OF CARE 3: POLLY PREVENTIVE (CONT.)

## Explanation of benefits

### Test script 4: Mammogram



## ICD-9 claim

Claim received for  
Reference # POLLY P INA-PREVENTIVE  
7681501590004  
ID 201412123 0004

### Claim detail

CIGNA received this claim on January 16, 2015 and processed it on January 16, 2015.

Service dates	Type of service	Amount billed	Discount	Amount not covered	Covered amount	Copay/ Deductible	What CIGNA plan paid	% paid	Coinsurance*	See notes
ICD POC HSP, Reference # 7681501590004										
08/26/14	X-RAY	250.00	0.00	37.50	212.50	0.00	212.50	100	0.00	A0
Total		\$250.00	\$0.00	\$37.50	\$212.50	\$0.00	\$212.50		\$0.00	

\* After you have met your deductible, the costs of covered expenses are shared by you and your health plan.  
The percentage of covered expenses you are responsible for is called coinsurance.



## ICD-10 claim

Claim received for  
Reference # POLLY P ITA-PREVENTIVE  
7681501590003  
ID 201412123 0004

### Claim detail

CIGNA received this claim on January 16, 2015 and processed it on January 16, 2015.

Service dates	Type of service	Amount billed	Discount	Amount not covered	Covered amount	Copay/ Deductible	What CIGNA plan paid	% paid	Coinsurance*	See notes
ICD POC HSP, Reference # 7681501590003										
09/16/14	X-RAY	250.00	0.00	37.50	212.50	0.00	212.50	100	0.00	A0
Total		\$250.00	\$0.00	\$37.50	\$212.50	\$0.00	\$212.50		\$0.00	

\* After you have met your deductible, the costs of covered expenses are shared by you and your health plan.  
The percentage of covered expenses you are responsible for is called coinsurance.



# EPISODE OF CARE 3: POLLY PREVENTIVE (CONT.)

## Explanation of payment

Test script 4:  
Mammogram

### Explanation of Direct Deposit Activity Report



Provider Number 201412123 0004		Provider Name ICD POC HSP							Date Created 01/16/2015		THIS IS NOT A BILL- Retain for Your Records					Page 1
Line	Procedure Date	Procedure Code	Adjusted Procedure Code	Billed Amount	Adjusted Procedure Code Amount	Allowed Amount	Not Covered/ Discount	Deduct/Copay Amount	Coinsurance Amount	DRG / Per Diem Type	DRG / Per Diem Number	DRG/Per Diem Amount Billed	DRG/Per Diem Benefit Amount	Plan Benefit	See Note	
Reminder: A coverage determination, prior authorization, or certification that is made prior to a service being performed is not a promise to pay for the service at any particular rate or amount. The patient's summary plan description governs amount payable, as every claim submitted is subject to all plan provisions, including, but not limited to, eligibility requirements, exclusions, limitations, and applicable state mandates.																
1	PATIENT NAME: POLLY P INA-PREVENTIVE			PATIENT#: CYCLE4_3.0.4A_I0116			OPERATION LOCATION/GROUP# 41962-9-1502023 RECEIVE DATE: 01/16/2015 PROCESS DATE: 01/16									
	MEMBER NAME: PHILIP P INA-PREVENTIVE			SUBSCRIBER#: U93031569			REF#: 7681501590004			CHECK#: 00400010248						
	08262014	00403		250.00		212.50	37.50					0.00	0.00	212.50	A0	
	TOTAL				250.00		212.50	37.50							212.50	
BALANCE.....				\$0.00												
PAYMENT OF		\$212.50 TO ICD POC HSP														
PPS RRE																
2	PATIENT NAME: POLLY P ITA-PREVENTIVE			PATIENT#: CYCLE4_3.0.4B_I0116			OPERATION LOCATION/GROUP# 41962-9-1502023 RECEIVE DATE: 01/16/2015 PROCESS DATE: 01/16									
	MEMBER NAME: PHILIP P ITA-PREVENTIVE			SUBSCRIBER#: U93031570			REF#: 7681501590003			CHECK#: 00400010249						
	09162014	00403		250.00		212.50	37.50					0.00	0.00	212.50	A0	
	TOTAL				250.00		212.50	37.50							212.50	
BALANCE.....				\$0.00												
VIEW ELIGIBILITY, BENEFITS, AND CLAIM DETAILS AND GET PRECERTIFICATION ANSWERS FAST AT THE CIGNA FOR HEALTH CARE PROFESSIONALS WEBSITE (WWW.CIGNA.FORHCP.COM)																
PAYMENT OF		\$212.50 TO ICD POC HSP														
PPS RRE																

ICD-9  
claim

ICD-10  
claim



# EPISODE OF CARE 3: POLLY PREVENTIVE (CONT.)

Inbound 837 x 12 record

Test script 4:

Mammogram

ICD-9	ICD-10
HL*1**20*1~ NM1*85*2*ICD POC HSP*****XX*1003086596~ N3*8007 BILLINGS AVENUE~ N4*NEW YORK*NY*100030000~ REF*EI*201412123~ HL*2*1*22*0~ SBR*P*18*1502023*****15~ NM1*IL*1*INA- PREVENTIVE*POLLY*P***MI*U93031569~ N3*1009 PROTECTION PLACE~ N4*NEW YORK*NY*100030000~ DMG*D8*19630819*F~ REF*SY*915021936~ NM1*PR*2*CIGNA*****PI*029053964~ CLM*CYCLE4_3.0.4A_I0116*250***13:A:1**C*Y*Y~ DTP*434*RD8*20140826-20140826~ CL1*1*7*30~ REF*D9*CYCLE4_3.0.4A_I0116~ HI*BK:V7612~ LX*1~ SV2*0403*HC:77057:TC*250*UN*1~ DTP*472*D8*20140826~ SE*27*0001~ GE*2*1~ IEA*1*000000001~	HL*1**20*1~ NM1*85*2*ICD POC HSP*****XX*1003086596~ N3*8007 BILLINGS AVENUE~ N4*NEW YORK*NY*100030000~ REF*EI*201412123~ HL*2*1*22*0~ SBR*P*18*1502023*****15~ NM1*IL*1*ITA- PREVENTIVE*POLLY*P***MI*U93031570~ N3*1010 PROTECTION PLACE~ N4*NEW YORK*NY*100030000~ DMG*D8*19631218*F~ REF*SY*915021937~ NM1*PR*2*CIGNA*****PI*029053964~ CLM*CYCLE4_3.0.4B_I0116*250***13:A:1**C*Y*Y~ DTP*434*RD8*20140916-20140916~ CL1*1*7*30~ REF*D9*CYCLE4_3.0.4B_I0116~ HI*ABK:Z1231~ LX*1~ SV2*0403*HC:77057:TC*250*UN*1~ DTP*472*D8*20140916~ SE*27*0002~ GE*2*1~ IEA*1*000000001~

# EPISODE OF CARE 3: POLLY PREVENTIVE (CONT.)

## Test script 5: Mammogram interpretation

Claim type	
<b>Description:</b>	Outpatient professional claim for mammogram interpretation by radiologist
<b>Expected result:</b>	Gateway/claim engine accepts the claim based on date of service compared against the ICD compliance date
	Claim shows field expansion to support ICD-10
	Claim processes cleanly and all relevant codes are present on the claim
	Claim payment is the same for both ICD-9 and ICD-10 coded claims
	\$0 patient liability for this preventive service
	\$24.25 is paid to the health care professional

Health care professional and contract	
<b>Provider type:</b>	Practitioner -radiology
<b>Contract type:</b>	Fee for service
<b>Discount:</b>	N/A

Fee schedule for claim lines	
Code	Allowed amount
77057	\$24.25

Claim data (both claims)	
<b>Claim type:</b>	Outpatient professional
<b>Point of service:</b>	Facility (22)
<b>Non-ICD codes:</b>	77057 (CPT) – Screening mammography, bilateral 26 – <i>Professional (physician) component</i>
<b>Billed charges:</b>	\$425.00
<b>Allowable charges:</b>	\$ 24.25

	ICD-9 Claim Details	ICD-10 claim details
<b>Test script ID</b>	P10582_ICD10_EoC_3.0.5a	P10582_ICD10_EoC_3.0.5b
<b>ICD diagnosis code</b>	V7612	Z1231
<b>Date of service</b>	08/26/2014	09/16/2014

# EPISODE OF CARE 3: POLLY PREVENTIV (CONT.)

## Explanation of benefits

### Test script 5:

### Mammogram interpretation



## ICD-9 claim

Claim received for POLLY P INA-PREVENTIVE  
Reference # 7681501890002  
ID 201412123 0009

### Claim detail

CIGNA received this claim on January 19, 2015 and processed it on January 20, 2015.

Service dates	Type of service	Amount billed	Discount	Amount not covered	Covered amount	Copay/ Deductible	What CIGNA plan paid	% paid	Coinsurance*	See notes
RANDY ICD-RADIOLOGY MD, Reference # 7681501890002										
08/26/14	RADIOLOGIST	425.00	0.00	400.75	24.25	0.00	24.25	100	0.00	A0
Total		\$425.00	\$0.00	\$400.75	\$24.25	\$0.00	\$24.25		\$0.00	

\* After you have met your deductible, the costs of covered expenses are shared by you and your health plan.  
The percentage of covered expenses you are responsible for is called coinsurance.



## ICD-10 claim

Claim received for POLLY P ITA-PREVENTIVE  
Reference # 7681501890001  
ID 201412123 0009

### Claim detail

CIGNA received this claim on January 19, 2015 and processed it on January 20, 2015.

Service dates	Type of service	Amount billed	Discount	Amount not covered	Covered amount	Copay/ Deductible	What CIGNA plan paid	% paid	Coinsurance*	See notes
RANDY ICD-RADIOLOGY MD, Reference # 7681501890001										
09/16/14	RADIOLOGIST	425.00	0.00	400.75	24.25	0.00	24.25	100	0.00	A0
Total		\$425.00	\$0.00	\$400.75	\$24.25	\$0.00	\$24.25		\$0.00	

\* After you have met your deductible, the costs of covered expenses are shared by you and your health plan.  
The percentage of covered expenses you are responsible for is called coinsurance.



# EPISODE OF CARE 3: POLLY PREVENTIVE (CONT.)

## Explanation of payment

### Test script 5:

### Mammogram interpretation

#### Explanation of Direct Deposit Activity Report



Provider Number 201412123 0009		Provider Name RANDY ICD-RADIOLOGY MD							Date Created 01/20/2015		THIS IS NOT A BILL- Retain for Your Records					Page 1
Line	Procedure Date	Procedure Code	Adjusted Procedure Code	Billed Amount	Adjusted Procedure Code Amount	Allowed Amount	Not Covered/ Discount	Deduct/Copay Amount	Coinsurance Amount	DRG / Per Diem Type	DRG / Per Diem Number	DRG/Per Diem Amount Billed	DRG/Per Diem Benefit Amount	Plan Benefit	See Note	
Reminder: A coverage determination, prior authorization, or certification that is made prior to a service being performed is not a promise to pay for the service at any particular rate or amount. The patient's summary plan description governs amount payable, as every claim submitted is subject to all plan provisions, including, but not limited to, eligibility requirements, exclusions, limitations, and applicable state mandates.																
PATIENT NAME: POLLY P INA-PREVENTIVE PATIENT#: CYCLE2R_3.0.5A_PD119 OPERATION LOCATION/GROUP# 41962-9-1502023 RECEIVE DATE: 01/19/2015 PROCESS DATE: 01/20																
MEMBER NAME: PHILIP P INA-PREVENTIVE SUBSCRIBER#: U93031569 REF#: 7681501890002 CHECK#: 00400010271																
1	08262014	77057		425.00		24.25	400.75					0.00	0.00	24.25	A0	
	TOTAL			425.00		24.25	400.75							24.25		
BALANCE..... \$0.00																
PAYMENT OF \$24.25 TO RANDY ICD-RADIOLOGY MD PPS RRE																
PATIENT NAME: POLLY P ITA-PREVENTIVE PATIENT#: CYCLE2R_3.0.5B_PD119 OPERATION LOCATION/GROUP# 41962-9-1502023 RECEIVE DATE: 01/19/2015 PROCESS DATE: 01/20																
MEMBER NAME: PHILIP P ITA-PREVENTIVE SUBSCRIBER#: U93031570 REF#: 7681501890001 CHECK#: 00400010272																
2	09162014	77057		425.00		24.25	400.75					0.00	0.00	24.25	A0	
	TOTAL			425.00		24.25	400.75							24.25		
BALANCE..... \$0.00																
VIEW ELIGIBILITY, BENEFITS, AND CLAIM DETAILS AND GET PRECERTIFICATION ANSWERS FAST AT THE CIGNA FOR HEALTH CARE PROFESSIONALS WEBSITE (WWW.CIGNA4RHCPC.COM)																
PAYMENT OF \$24.25 TO RANDY ICD-RADIOLOGY MD PPS RRE																

ICD-9  
claim

ICD-10  
claim



## EPISODE OF CARE 3: POLLY PREVENTIVE (CONT.)

Inbound 837 x 12 record

**Test script 5:**

Mammogram interpretation

ICD-9	ICD-10
HL*1**20*1~ NM1*85*2*ICD-RADIOLOGY MD RANDY*****XX*1003009168~ N3*8017 BILLINGS AVENUE~ N4*NEW YORK*NY*100030000~ REF*EI*201412123~ HL*2*1*22*0~ SBR*P*18*1502023*****15~ NM1*IL*1*INA- PREVENTIVE*POLLY*P***MI*U93031569~ N3*1009 PROTECTION PLACE~ N4*NEW YORK*NY*100030000~ DMG*D8*19630819*F~ REF*SY*915021936~ NM1*PR*2*CIGNA*****PI*029053964~ CLM*CYCLE2R_3.0.5A_P0119*425***22:B:1*Y*C*Y*Y~ REF*D9*CYCLE2R_3.0.5A_P0119~ HI*BK:V7612~ LX*1~ SV1*HC:77057:26*425*UN*1***1~ DTP*472*D8*20140826~ SE*25*0003~ GE*4*1~ IEA*1*000000001~	HL*1**20*1~ NM1*85*2*ICD-RADIOLOGY MD RANDY*****XX*1003009168~ N3*8017 BILLINGS AVENUE~ N4*NEW YORK*NY*100030000~ REF*EI*201412123~ HL*2*1*22*0~ SBR*P*18*1502023*****15~ NM1*IL*1*ITA- PREVENTIVE*POLLY*P***MI*U93031570~ N3*1010 PROTECTION PLACE~ N4*NEW YORK*NY*100030000~ DMG*D8*19631218*F~ REF*SY*915021937~ NM1*PR*2*CIGNA*****PI*029053964~ CLM*CYCLE2R_3.0.5B_P0119*425***22:B:1*Y*C*Y*Y ~ REF*D9*CYCLE2R_3.0.5B_P0119~ HI*ABK:Z1231~ LX*1~ SV1*HC:77057:26*425*UN*1***1~ DTP*472*D8*20140916~ SE*25*0004~ GE*4*1~ IEA*1*000000001~