

ELECTRONIC DATA INTERCHANGE

**270/271:
ELIGIBILITY AND BENEFITS INQUIRY
AND RESPONSE**

Cigna's Support of the NDEDIC Dental Top 50

GO YOU.



What is the NDEDIC?

The National Dental EDI Council (NDEDIC) is an organization that unites all stakeholders in promoting the value and increasing the utilization of electronic commerce within the dental industry.

NDEDIC:

- Offers wide ranging educational opportunities in dental electronic data interchange (EDI)
- Solicits, tracks, and provides useful information on dental EDI
- Creates and promotes networking opportunities for dental EDI

NDEDIC provides a community portal to facilitate the exchange of information and unite stakeholders, with the purpose of advancing the value and utilization of electronic connectivity in the dental community.

What is the UIF?

The Uniting the Industry Forum (UIF) is a forum through NDEDIC that consists of dental industry stakeholders (payers, health care professionals, vendors, and clearinghouses) with a mission to support the development of useable standards for EDI transactions within today's operations.

What is the Top 50?

The Top 50 Data Elements (or Top 50), developed by the UIF, is a list of standard eligibility and benefit questions that large health care professional groups have agreed to accept from payers, thereby eliminating the need for health care professionals to call payers.

Cigna currently supports 33 of the Top 50 Data Elements.

Cigna's support of the NDEDIC Dental Top 50

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| Question # | Benefit | Cigna Supported? | Cigna Comments |
|----------------------|---|------------------|---|
| 1 | Effective date | Yes | |
| 2 | Does the group and/or carrier pay out of network? | Yes | |
| 3 | Is it based on UCR or a fee schedule? If fee schedule, which one (network)? | No | |
| 4 | Benefit period | Yes | |
| 5 | Yearly maximum benefit | Yes | |
| 6 | Remaining max | Yes | |
| Coverage type | | | |
| 7 | Deductible – Individual/family | Yes | |
| 8 | Has the deductible been met? | Yes | |
| 9 | Does the deductible apply to diagnostic and/or preventative? | Yes | |
| 10 | Which procedures require waiting periods and how long? | Yes | |
| 11 | Basic % | Yes | |
| 12 | Major % | Yes | |
| 13 | Diagnostic (D0100 series) % | Yes | |
| 14 | Preventive (D1000 series) % | Yes | |
| 15 | Inlays (D2630)/Onlays (D2643) % | Yes | This will be returned with a Service Type Code inquiry of 35 or 25. |
| 16 | Single crown (D2750) % | Yes | This will be returned with a Service Type Code inquiry of 35 or 36. |
| 17 | Crown build up (D2950)/Post and core (D2954) % | Yes | This will be returned with a Service Type Code inquiry of 35 or 36. |
| 18 | Endodontics (D3000 series) % | Yes | |
| 19 | Periodontics (D4000 series) % | Yes | |
| 20 | Periodontal maintenance (D4910) % | Yes | This will be returned with a Service Type Code inquiry of 35 or 24. |
| 21 | Prosthodontics removable (D5000 series) % | Yes | |
| 22 | Prosthetic repairs (D5670) % | Yes | |
| 23 | Prosthetic relines (D5751) % | Yes | |
| 24 | Prosthodontics fixed (D6000 series) % | Yes | |
| 25 | Implants (D6010) % | Yes | This will be returned with a Service Type Code inquiry of 35 or 39. |
| 26 | Oral surgery (D7000 series) % | Yes | |
| 27 | Orthodontics (D8000 series) % | Yes | |
| 28 | Adjunctive services (D9000 series) | Yes | |

| Question # | Benefit | Cigna Supported? | Cigna Comments |
|---|---|------------------|--|
| 29 | Nightguard (D9940) % | Yes | This will be returned with a Service Type Code inquiry of 35 or 28. |
| 30 | What is the max age for ortho benefits? | Yes | |
| 31 | What is the max ortho benefit ? | Yes | |
| 32 | Are prior extractions covered? | No | |
| 33 | Are posterior composites (D2393) covered? | No | The patient liability amounts will be returned with a Service Type Code inquiry of 35 or 25. The policy information is not included. |
| 34 | Is porcelain (D2750) covered on posterior teeth? | No | The patient liability amounts will be returned with a Service Type Code inquiry of 35 or 36. The policy information is not included. |
| 35 | Which procedures require pre-auth? | Yes | This will be returned with a Service Type Code inquiry of 35 4,5,7,23,24,25, 26, 27, 28, 36, 38, 39, 40, or 41. |
| | Replacement periods | | |
| 36 | Single crowns | No | Only applicable for DPPO and indemnity products. |
| 37 | Bridges | No | Only applicable for DPPO and indemnity products. |
| 38 | Dentures | No | Only applicable for DPPO and indemnity products. |
| Frequencies and/or limitations | | | |
| 39 | Exams (D0120/D0150) | No | Only applicable for DPPO and indemnity products. |
| 40 | FMX (D0210) | Yes | This will be returned with a Service Type Code inquiry of 35 or 4. |
| 41 | Bite wings (D0274) | Yes | This will be returned with a Service Type Code inquiry of 35, 4, or CK. |
| 42 | Prophy (D1110) | No | Only applicable for DPPO and indemnity products. |
| 43 | Fluoride (D1203) | No | Only applicable for DPPO and indemnity products. |
| Sealants (D1351) are covered up to what age? | | | |
| 44 | Second molar | No | |
| 45 | First molar | No | |
| 46 | SRP (D4341) % | No | We will provide if it is covered or not for the patient on the inquiry, but not up to what age. |
| 47 | Arestin (D4381) | No | We will provide if it is covered or not for the patient on the inquiry, but not up to what age. |
| 48 | Periodontal maintenance (D4910) | No | |
| 49 | Are multi-visit procedures paid on prep or seat date? | No | |
| 50 | Is oral cancer screening a covered benefit? | No | |

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