

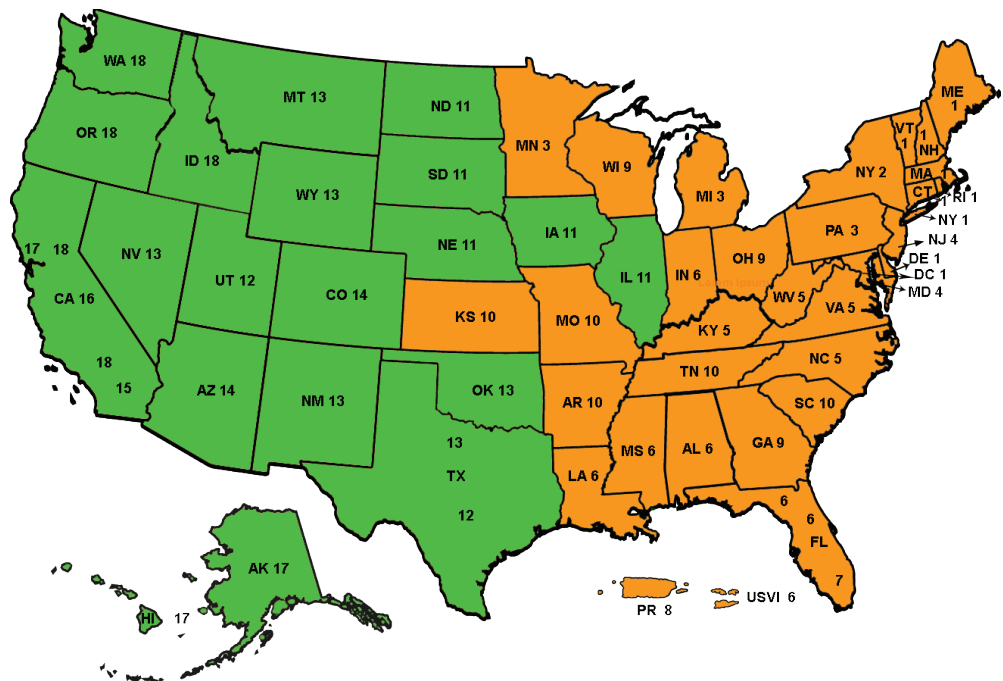
# CIGNA DENTAL PROVIDER RELATIONS TERRITORY ASSIGNMENTS

Effective August 2020

Your dedicated  
Provider Relations Manager  
is here to simplify your  
administrative needs and  
provide a great service  
experience.



Ensure your office has the most up-to-date information for your Cigna Provider Relations Manager. Log in to the Cigna for Health Care Professionals website ([CignaforHCP.com](http://CignaforHCP.com) > Resources > Dental Resources > Doing Business with Cigna).



## Provider Relations Director | Kathy Weintraub | [Kathy.Weintraub@Cigna.com](mailto:Kathy.Weintraub@Cigna.com)

#	State(s)/Territory	Professional Relations Manager	Email Address
1	CT, DC, DE, Long Island, MA, ME, NH, RI, VT	Gina Cerminaro	<a href="mailto:Gina.Cerminaro@Cigna.com">Gina.Cerminaro@Cigna.com</a>
2	NY	Mika Oster	<a href="mailto:Mika.Oster@Cigna.com">Mika.Oster@Cigna.com</a>
3	PA, MI, MN	Erika Lattimore	<a href="mailto:Erika.Lattimore@Cigna.com">Erika.Lattimore@Cigna.com</a>
4	MD, NJ	Selah Fugett	<a href="mailto:Selah.Fugett@Cigna.com">Selah.Fugett@Cigna.com</a>
5	KY, NC, VA, WV	Lyndsey Isenhour	<a href="mailto:Lyndsey.Isenhour@Cigna.com">Lyndsey.Isenhour@Cigna.com</a>
6	AL, North & Central FL*, IN, LA, MS, USVI	Yvette Greenland	<a href="mailto:Yvette.Greenland@Cigna.com">Yvette.Greenland@Cigna.com</a>
7	South FL*	Cindy Francis	<a href="mailto:Cindy.Francis@Cigna.com">Cindy.Francis@Cigna.com</a>
8	Puerto Rico	Ruth Sorrentini	<a href="mailto:Ruth.Sorrentini@Cigna.com">Ruth.Sorrentini@Cigna.com</a>
9	GA, OH, WI	Jascinth Bryan	<a href="mailto:Jascinth.Bryan@Cigna.com">Jascinth.Bryan@Cigna.com</a>
10	AR, KS, MO, SC, TN	TBD	

## Provider Relations Director | Kim Greene | [Kimberly.Greene@Cigna.com](mailto:Kimberly.Greene@Cigna.com)

11	IA, IL, ND, NE, SD	Melissa Torres	<a href="mailto:Melissa.Torres@Cigna.com">Melissa.Torres@Cigna.com</a>
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13	MT, NM, NV, OK, North TX*, WY	T'wana Bowman	<a href="mailto:Twana.Bowman@Cigna.com">Twana.Bowman@Cigna.com</a>
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17	Northern CA*, AK, HI	Millie Dharmawan	<a href="mailto:Millie.Dharmawan@Cigna.com">Millie.Dharmawan@Cigna.com</a>
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\* See page 2 for Provider Relations Manager assignments to specific cities/counties in these states.

# PROVIDER RELATIONS MANAGERS

## Assignments by City/County

### FLORIDA

#### # Cities

- 6 Daytona Beach, Fort Walton Beach, Gainesville, Jacksonville, Melbourne, Ocala, Orlando, Panama City, Pensacola, Tallahassee, Winter Haven
- 7 Boca Raton, Bradenton, Cape Coral, Clearwater, Fort Lauderdale, Fort Myers, Fort Pierce, Lakeland, Miami, Naples, Palm Bay, Port St. Lucie, Punta Gorda, Sarasota, St. Petersburg, Tampa, Titusville, West Palm Beach

### TEXAS

#### # Cities

- 12 Beaumont, Brazoria, Brownsville, Harlingen, Bryan, College Station, Corpus Cristi, Edinburg, El Paso, Galveston, Houston, Laredo, McAllen, Mission, Port Arthur, San Antonio, San Benito, San Marcos, Texas City, Victoria
- 13 Abilene, Austin, Amarillo, Arlington, Dallas, Denison, Fort Worth, Killeen, Longview, Lubbock, Marshall, Midland, Odessa, San Angelo, Sherman, Temple, Texarkana, Tyler, Wichita Falls, Waco

### CALIFORNIA

#### # Counties

- 15 Imperial, Orange, San Diego, Santa Barbara, Ventura
- 16 Fresno, Kern, Kings, Los Angeles, Madera, San Luis Obispo, Tulare
- 17 Alameda, Contra Costa, Marin, Monterey, Napa, San Francisco, San Joaquin, San Mateo, Santa Clara, Santa Cruz, Solano, Sonoma, Stanislaus
- 18 Riverside, Sacramento, San Bernardino

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#### What is your need?

Standard inquiries including:

- › Patient eligibility & benefits
- › Claims
- › Payments

Network participation questions, including:

- › Dental office updates (e.g., office name, address, TIN, contact info)
- › Direct deposit/EFT
- › Copies of contracts or fee schedules
- › Plan administration

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Application status

Recredentialing applications and inquiries

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\*also contains administrative resources such as dental office reference guides, guidelines, Cigna Dental Care reports, and more.

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1.800.Cigna24 (1.800.244.6224)  
At the voice prompts:  

- › Say "provider"
- › Enter your tax identification number
- › Say "contracting"
- › Say "dental"

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