

X-RAY SUBMISSION AND RETURN POLICY

Cigna Dental Care® Network Specialists

The chart below shows procedures for which all **Total Cigna DPPO dentists** are required to submit radiographic images (X-rays). For the return of radiographic images, you must include a self-addressed stamped envelope. When submitting claims electronically, radiographic images can be submitted using standard EDI 275 attachment transactions through your clearinghouse, National Electronic Attachment (NEA) *FastAttach*® or DentalXChange ClaimConnect™. When submitting a claim for any implant-related codes, please submit a complete series of radiographic images.

Please note that **Cigna Dental Care Network General Dentists do not need to send in radiographic images** or pre-authorize services that they will perform. There are no deductibles or annual maximums on the Cigna Dental Care plan.

Cigna Dental Care Network Specialists Procedure Codes that Require Submission of Radiographic Images (X-rays)*

Endodontic Therapy Service Codes

D3310	D3320	D3331	D3332	D3333
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Periodontic Service Codes

D4249	D4260	D4261	D4341	D4342	D4346
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Endodontic Retreatment Service Codes

D3346	D3348	D3352	D3355	D3357
D3347	D3351	D3353	D3356	

Implant Service Codes

D6010	D6013	D6101	D6102	D6103	D6104
D7994					

Apicoectomy/Periradicular Service Codes

D3410	D3421	D3425	D3426	D3428
D3429	D3430	D3431	D3432	D3471
D3472	D3473			

Oral and Maxillofacial Surgery Service Codes

D7140	D7230	D7250	D7320	D7472	D7922
D7210	D7240	D7310	D7321	D7473	
D7220	D7241	D7311	D7471	D7485	

*Cigna reserves the right to request additional radiographic images on these and other procedures as deemed necessary for claims payment.



Please note: If any information contained in this Radiographic Image (X-ray) Submission and Return Policy is different from, or in any way conflicts with, the terms of your Network Dentist Agreement and/or any Cigna Dental Office Reference Guide(s), then the terms of the Network Dentist Agreement, and/or the appropriate Cigna Dental Office Reference Guide(s) will supersede the information in these guidelines.

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