

X-RAY SUBMISSION AND RETURN POLICY

Total Cigna DPPO

The chart below shows procedures for which all **Total Cigna DPPO dentists** are required to submit radiographic images (X-rays). For the return of radiographic images, you must include a self-addressed stamped envelope. When submitting claims electronically, radiographic images can be submitted using standard EDI 275 attachment transactions through your clearinghouse, National Electronic Attachment (NEA) *FastAttach®* or DentalXChange ClaimConnect™. When submitting a claim for any implant-related codes, please submit a complete series of radiographic images.

Restorative Service Codes	Prosthodontic Fixed Service Codes	Implant Service Codes
D2335 D2740 D2930	D4212 D4261 D4267	D6010 D6064 D6074 D6084 D6104 D6118
D2542 D2750 D2931	D4240 D4263 D4341	D6013 D6065 D6075 D6086 D6110 D6119
D2543 D2751 D2932	D4241 D4264 D4342	D6053 D6066 D6076 D6087 D6111 D6120
D2544 D2752 D2933	D4249 D4265 D4346	D6054 D6067 D6077 D6088 D6112 D6121
D2642 D2753 D2934	D4260 D4266 D4381	D6058 D6068 D6078 D6094 D6113 D6122
D2643 D2780 D2950	Prosthodontic Service Codes	D6059 D6069 D6079 D6097 D6114 D6123
D2644 D2781 D2952		D6060 D6070 D6081 D6098 D6115 D6194
D2662 D2782 D2953	D5863 D5864 D5865	D6061 D6071 D6082 D6099 D6116 D6195
D2663 D2783 D2954	D5866	D6062 D6072 D6083 D6103 D6117 D7994
D2664 D2790 D2957	Oral Surgery Service Codes	D6063 D6073
D2710 D2791 D2960		Prosthodontic Fixed Service Codes
D2712 D2792 D2961	D7210 D7250 D7296	
D2720 D2794 D2962	D7220 D7251 D7297	D6205 D6251 D6605 D6624 D6780 D6971
D2721 D2928 D2975	D7230 D7280 D7510	D6210 D6252 D6606 D6634 D6781 D6972
D2722 D2929	D7240 D7285 D7511	D6211 D6253 D6607 D6710 D6782 D6973
Endodontic Service Codes	D7241 D7286	D6212 D6545 D6608 D6720 D6783 D6975
	Submission of radiographic images for crown codes is required for anterior teeth only. Also, submission of radiographic images for extraction codes on teeth 1, 16, 17 and 32 is required for patients under age 15 only.	D6214 D6548 D6609 D6721 D6784 D6976
D3221 D3355 D3426		D6240 D6549 D6610 D6722 D6790 D6977
D3331 D3356 D3428		D6241 D6600 D6611 D6740 D6791
D3333 D3357 D3429		D6242 D6601 D6612 D6750 D6792
D3351 D3410 D3431		D6243 D6602 D6613 D6751 D6793
D3352 D3421 D3432		D6245 D6603 D6614 D6752 D6794
D3353 D3425		D6250 D6604 D6615 D6753 D6970

* Cigna reserves the right to request additional radiographic images on these and other procedures as deemed necessary for claims payment.



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